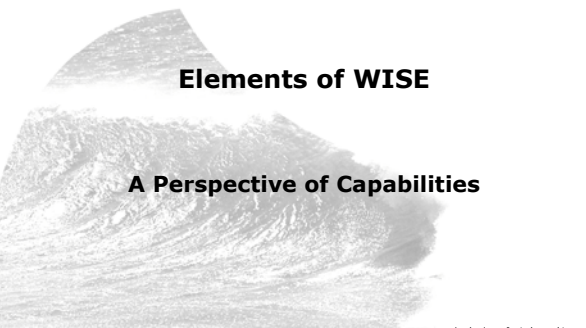




Elements of WISE

A Perspective of Capabilities



empowering business for today and tomorrow

Elements of WISE

Needs & Problems

Turnaround

Strategy

Analysis

Solution

Business Case



Planning

Process & Optimisation

Implement

Policy & Procedure

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Resolving the Issues

Needs & Problems

Turnaround

- Structured process to identify need
- Root cause analysis
- Identify causal relationships
- Structural and component analysis
- Scoping methodology
- Recognition of motivations, needs & wants

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Laying the Foundations



Strategy

- Objective identification
- Goal resolution
- Elimination of options
- Pragmatic and tactical



Analysis

- Audience definition
- Outcomes and motivations
- Requirements identification
- Assessment criteria



Pulling Together the Blocks



Solution

- Define solution outline
- Issues and risks
- Evaluations of options
- Innovative solutions
- Practicality



Business Case

- ROI evaluation
- Timeframes
- Implementation
- Sifting process



Aligning Business



Planning

- Planning methodology
- Estimation framework
- Cross-check validation
- Risk management
- Governance structures



Process & Optimisation

- Customer centric
- Causal modelling
- What-if scenario modelling
- Assembly line management
- Hand-off & exceptions



Realising Outcomes

Implement

- Communication solutions
- Expectation management
- Risk management
- Escalation process
- Change control

Policy & Procedures

- Adoption analysis
- Education solutions
- Skilling and training
- Effectiveness appraisal



Moving Forward

- Take most difficult area
- Break out into issues
- Initial focused piece of work
- Control scope, impacts and dependencies
- Outcomes and expectations
- Skill and expertise transfer
- Road map next step



Questions